

We are hiring!

Job Description

Job Title: Risk Management Junior BI Analyst

Position Type: Full time Consultant

Duties & Responsibilities:

Risk Management Junior BI Analyst will work directly with clients and our cross-functional teams and assist in the analysis of data. This role offers a position for a knowledgeable analyst, with a blend of client solution definition, data analytics skills and business intelligence fundamentals skills. This will be an opportunity to significantly impact the Operation of a Risk Management Software company.

Responsibilities:

- Maintain and improve quality results by adhering to standards and guidelines; recommending improved procedures.
- Inform clients by explaining procedures; answering questions and providing information.
- Identify and assess customers' needs to achieve satisfaction.
- Recommend potential products or services to management by collecting research information and analyzing customer needs.
- Prepare product or service reports by collecting and analyzing customer information.
- Accomplish organization mission by completing projects as needed.
- Update job knowledge by studying new product descriptions and by participating in educational opportunities.
- Adhoc reporting and projects as required.

Skills and Qualifications:

- A multi tasker with oral and written communication skills, phone and data entry skills, team work and people skills, customer oriented with an attention to detail, professionalism, integrity.
- 5+ years experience, in customer service related positions, preferably in the Financial Security services industry.
- Basic knowledge about technical data analysis, functional design, solution development processes, and software testing is a plus.
- Experience with agile/scrum methodologies to iterate quickly on product changes, developing user stories and working through backlogs is a plus.
- Systems: Proficient in MS Office Suit and MS Excel Intermediate to Advanced knowledge.
- Equipment: Minimum personal computer specifications to ensure the ability to run the basic software: Processor - dual core @ 2.4 GHz (i5 or i7 Intel processor or equivalent AMD) RAM - 8 GB.
- Languages: English 90% - Spanish 90%

About AcuityTec

A leader in consulting and risk management. AcuityTec is an all-in-one risk management solution and proven acceptance rate booster for all e-Commerce businesses. Our dedicated experts in online processing and development, deliver cutting-edge risk assessment. By using unique combination of big data reporting analytics with premium global consumer data services and several authentication features, we provide a complete fraud prevention coverage.

Visit us at www.acuitytec.com

Send your resume to hr@acuitytec.com